

Corporate Office ( T&C-CFA Branch )  
2nd floor, Room No. 227-A,  
Eastern Court, Janpath,  
New Delhi – 110 001  
Phone – 011 -23734321  
Fax – 011 - 23734319 / 23734322  
Email id : [tccfa.bsnl@gmail.com](mailto:tccfa.bsnl@gmail.com)



भारत संचार निगम लिमिटेड  
( भारत सरकार का उपक्रम )  
**BHARAT SANCHAR NIGAM LIMITED**  
(A Govt. of India Enterprise)

No. 1-1/2016-R&C [CFA]

Dated: 16-03-2017

### **Circular R&C-CFA No. 230 /16-17**

**Subject: Allowing Add-on voice pack of Rs. 98/- for 'BBG Combo ULD 599 CS192' plan in Indore SSA of MP Circle –reg.**

1. CGMT, MP Telecom Circle may kindly refer to his office proposal vide letter No. CGM/CFA-Mktg/3-2/ECT minutes/12-13/188 dated: 07-03-2017 for seeking approval to allow add-on voice pack of Rs.98/- for offering 24 Hrs. unlimited free calling (Local+STD) to any network under Broadband Combo plan "**BBG Combo ULD 599 CS192**" in Indore SSA of MP Circle.
2. The proposal has been examined in this office and the Competent Authority has decided **to allow Add-on voice pack of Rs. 98/- for making unlimited calling within India to any network under 'BBG Combo ULD 599 CS192' plan in Indore SSA of MP Circle only.**

*The details are as follows:-*

- a) **Add-on Voice pack of Rs. 98/- per month – for making 24 hrs. unlimited (Local + STD) calls to any network in India.**
  - b) **The above add-on voice pack shall be available for "retail use" under 'BBG Combo ULD 599 CS192' plan in Indore SSA of MP Circle only.**
  - c) **The "retail use" is defined as follows:-**
    - i. **Outgoing calls should be less than 300 unique numbers in a month.**
  - d) **If the customer availing add-on voice pack as above, has not fulfilled the retail use condition as per para (c) above, add-on voice pack shall not be applicable and the customer will be charged as per existing broadband plan tariff. In this regard, applicability of 'add-on' pack will be checked on monthly basis.**
  - e) **The customer should be educated properly for the retail use condition as above and an undertaking to this effect shall be taken from the customers availing above add-on voice pack.**
3. **The Circle shall ensure to comply with all regulatory mechanism and also update circle website.**
  4. **These instructions shall be effective with Immediate effect in Indore SSA of MP Circle only.**
  5. **All other terms and conditions shall remain same.**
  6. **This circular is issued based on the approval of Competent Authority in Broadband cell file No. 64-402/2016-17/BB/Tariff. For any queries/clarification in this regard, matter may be taken up with Broadband Section, BSNL Corporate Office, Janpath, New Delhi-110001 (Tel. No. 011-23322064 and Fax No. 011-23734052).**

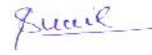
AGM (T&C)-CFA

To

The CGMT, MP Telecom Circle.

**Copy for information to: -**

1. CMD, BSNL.
2. Directors (CFA / CM / ENT / HR / FIN) on BSNLs Board.
3. Executive Director (Finance/CA/CN/NB), BSNL.
4. All PGMs / GMs - CFA, CO BSNL.
5. All Tariff committee members [PGM (NWP-CFA)/GM (NWP-BB/PDP-CFA)/GM (Finance-CFA)], BSNL C.O.
6. GM (Marketing), CO BSNL, for adequate publicity and marketing of the service.
7. GM (NWP-BB)-CFA, CO BSNL w.r.t case mark: 64-402/2016-17/BB/Tariff carrying the approval of the Competent Authority in the matter. It is requested that necessary action may be taken regarding website updation.
8. AD OL for Hindi version.
9. CGM (ITPC), Pune for necessary changes in CDR/billing systems.
10. CGM (BBNW), BSNL, CTS Compound, Netaji Nagar, New Delhi-23.
11. GM (BBNW), Bangalore NOC, East Telephone Exchange Building, Lazar Road, Near Bangalore east Rly Station Bangalore.
12. Hot Spot Service Providers (HSSP) for information and necessary action.
13. Director General P&T Audit, Shyam Nath Marg, Near Old Secretariat, Delhi-110 054.
14. Secretary- TRAI for information please.
15. Guard File.



**DM (T&C)-CFA**